

Scampi's Plaice Boarding Cattery

Terms and Conditions

Cat Boarding Office Hours for Admissions and discharges

We are open 6 days a week:

- Monday to Saturday: 9:30am-11.30am and 5pm-6pm
- Sunday: Closed
- Public Holidays: Closed

To make a booking or an enquiry please phone the cattery on 0422736994, or email us at spbcattery@gmail.com or you can find us on Facebook [@spbcattery](https://www.facebook.com/spbcattery)

Admission Requirements

Please fill in our admission form, this will ensure we can cater to your cats every need.

Please advise us of approximate drop off and pick up times at time of booking.

Please make sure that your cat is either microchipped or has an id collar.

Only cats over 3 months can be accepted and all cats need to be in a secure carrier. (If possible, the carrier should remain at the cattery just in case of emergency).

Any cat showing signs of an infectious disease at time of check in cannot be admitted and the cattery reserves the right to refuse entry. In this circumstance a full refund will be given.

Only cats from the same household may be housed together and permission must be given below for us to do this.

Vaccination Requirements

Your cat needs to be up to date with vaccinations against Feline Enteritis and Feline Respiratory Disease (F3, F4 or F5) at the time of boarding. He/she needs to have been vaccinated within the last 12 months but no less than 14 days before admission. The vaccination needs to be current during the whole of the boarding period. Presentation of a current vaccination certificate is also required before admission. This can be done by email or you can bring it in on the day of admission.

Worming and Flea control

Cats are required to have been wormed within the last 3 months and to be flea free, so we can protect all our boarders. If your cat is not up to date, we can do this for you but will involve extra cost on admission.

Rates

- Our rates are charged on a per night stayed basis. This means that you are not charged extra for the day you pick up, unlike daily charges.
- \$26/night for single cats.
- \$43/night for two cats sharing a standard pen.
- Double pens for 3 cats sharing is \$63/night and \$76/night for 4 cats sharing.
- There is a minimum stay of 5 nights for any bookings that include Christmas Day and/or New Years Day. A booking of less than 5 nights can be taken, but the minimum charge will be for 5 nights.
- Good news: There are at present no surcharges for public holidays.
- Rates are subject to change without notice.
- Payment can be finalised at the time of departure or before, we accept cash, credit card and eftpos, (sorry no cheques).
- For early pick ups - a refund or credit will be given unless the booking includes Christmas day and/or New Years Day then the charge will be for the total of the original booking, due to high demand during the Holiday Season.

Food

We understand cats can be fussy and it is important that we feed your feline friend what he/she is accustomed to eating. We provide a wide range of quality, dry and wet food; please advise on the admission form what your cat prefers or has been advised to take by a vet. If you require your cat to be fed an alternative food to these diets and are happy to provide this, you can. There is no discount if you wish to supply a specific food; we do not charge extra for providing the service of individualising feeding regimes for each cat.

Bedding

Comfortable bedding is provided in our cattery. Cat beds, scratch poles, cat toys; we have them all! It is also not a problem if you would like to bring a "touch of home" for your cat during his/her stays, but we ask for any items to be clearly labelled and to be machine washable, otherwise we cannot guarantee a safe and clean return of belongings. It is also not advisable to bring any precious items or small toys in case they are accidentally mislaid or damaged. Unfortunately, we won't accept any liability for loss or damage.

Medication

Please bring with you any required short-term or long-term medications that can be professionally and efficiently administered by our staff. There is no charge for this service. Please note: We do not administer insulin injections.

Illness or death during Boarding

Even though we provide a complete and fully professional level of care to your feline friend, unforeseen illnesses can still occur. You will be required to provide us with contact details of yourself and a secondary contact whilst you are away, as well as your normal vet. Rest assured, should your cat become unwell we will attempt to contact you or another authorised person in order to discuss any treatment and associated costs. In the unlikely event of the death of your pet, such as elderly cats, we will contact you as soon as possible with regard to the handling of the deceased pet. In the case where no contact is possible, we will use our own veterinary clinic.

We do not take responsibility for any costs incurred from any accident or illness that occurs whilst boarding or be held liable for such, or for any complications arising out of a pre-existing illness. It is the responsibility of the owner to pay all associated costs for any treatment at the time of departure. If your pet passes away due to any cause we cannot be held liable.

Please Note:

The Domestic Animals Act 1994 No.81 of 1994 Part 5 – Boarding of Cats and Dogs. This can be viewed at the cattery or provided upon request.

Please note - When you book your cat with us, you will have read, understood and agreed with these terms and conditions.

Thank you.

Please complete if your cats are sharing:

I..... (Please print name)

have read and understood these Terms and Conditions and agree to the housing of my cats (names please)

..... together in one pen during their stay at Scampi's Plaice Boarding Cattery -

From

To

Please sign

Date